

De Anza College Office of Institutional Research and Planning

To: Erika Flores, Office of Outreach and Relations

From: Ola Sabawi, Research Analyst

Date: 3/30/2017

Subject: Education Plan Survey Analysis – Winter 2017

The Education Plan Survey was distributed during the winter quarter of 2017 by email to 1,677 students who have received a comprehensive education plan from De Anza's Office of Outreach. The survey was open for two weeks between February 22nd and March 8th. A total of 237 students responded to the survey resulting in a response rate of 14%. An incentive was given to participants for completing the survey in the form of a raffle entry to win a prize.

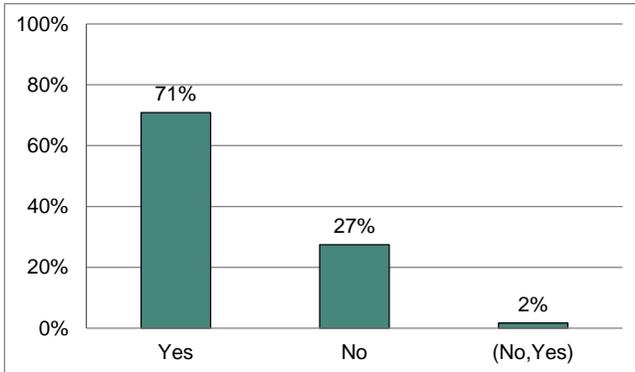
Important highlights include:

- 71% (168) of survey respondents reported logging into Degree Works to review their education plan, 27% (65) of respondents did not review their education plan, and 2% (4) of respondents answered both yes and no (No, Yes) (Question 1).
- 56% (132) of all survey respondents reported they did not receive an email or phone call from a De Anza counselor about their education plan, 41% (98) of respondents reported they have been contacted about their education plan, and 3% (7) answered both yes and no (Question 14).
- Respondents who reported they have been contacted by a counselor to complete their education plan (n=105) reported: 70% (74) thought it was helpful to have received the email and/or phone call from a counselor, 23% (24) of respondents did not think the email and/or phone call were helpful, and 7% (7) did not respond (Question 15).
- Respondents who have not reviewed their Education Plan (n=69) reported: 52% (36) did not know how to log into Degree Works, 43% (30) knew how to log into Degree Works, and 4% (3) did not respond (Question 2).
- Respondents who have reviewed their education plan (n=172) reported: 88% (152) understood their education plan and 10% (17) did not understand their education plan. 2% (3) of respondents answered both yes and no or did not respond (Question 3).
- Respondents who did understand their education plan (n=154) reported: 82% (127) enrolled in courses recommended by their education plan during the winter quarter and 17% (26) have not enrolled in those courses (Question 5).
- Respondents who did not enroll in the courses recommended by their education plan (n=27) reported: 63% (17) did not enroll in those courses during the winter quarter but plan to enroll in the future, 15% (4) of respondents tried but could not fit these courses in their schedule, and 11% (3) of respondents reported they are not taking classes at De Anza this winter quarter. Other reasons were reported at rates of 7% or less (two other reasons were listed) (Question 6).

- 77% (182) of all survey respondents reported that they know how and where to access a counselor at De Anza, 22% (53) reported not knowing how or where to access a counselor, and 1% (2) did not respond (Question 7).
- Respondents who indicated they did not know how or where to access a counselor (n=55) reported: 93% (51) would be more likely to see a counselor if a counselor reached out to them first, 5% (3) of respondents indicated they are not likely to see a counselor, and 2% (1) provided no response (Question 8).
- Respondents who reported not making an appointment to see a counselor (n=111) reported: 51% (57) would visit a counselor if they had a question about transferring, 23% (26) would visit a counselor if they wanted to discuss the major they already selected, and 12% (13) would visit a counselor if they needed career counseling. Other reasons for visiting a counselor were chosen at rates of 7% or less (four other reasons were listed) (Question 10).

Results:

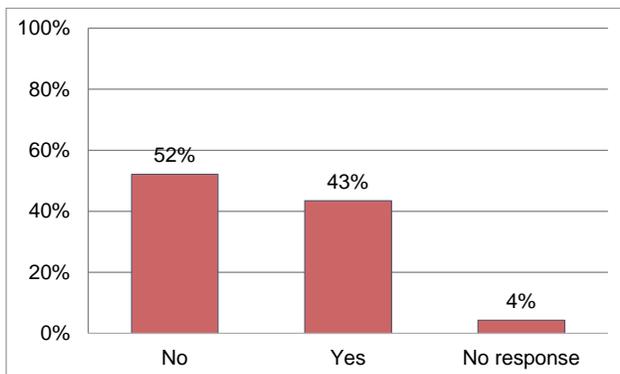
1. Did you log into Degree Works to review your comprehensive Education Plan?



	Respondents	Percent
(No, Yes)	4	2%
No	65	27%
Yes	168	71%
Total	237	100%

2. For respondents who answered “No” to question 1 (n=69):

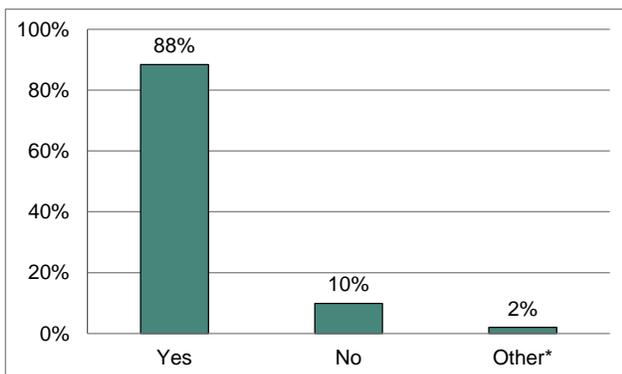
Do you know how to log into your Degree Works where you can create and review education plans?



	Respondents	Percent
No	36	52%
Yes	30	43%
No response	3	4%
Total	69	100%

3. For respondents who answered “Yes” to question 1 (n=172):

Did you understand your Education Plan?

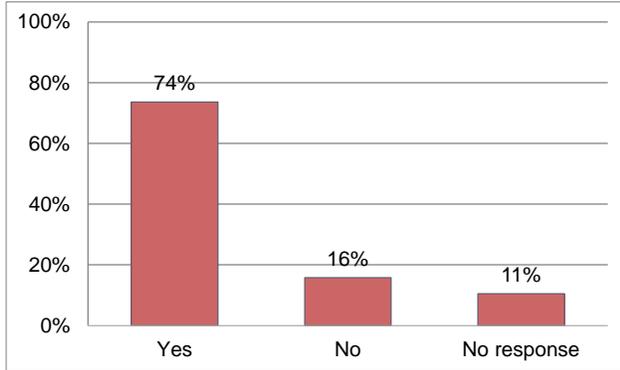


	Respondents	Percent
No	17	10%
Yes	152	88%
Other*	3	2%
Total	172	100%

*Other includes (No, Yes) responses and No response.

4. For respondents who answered “No” to question 3 (n=19):

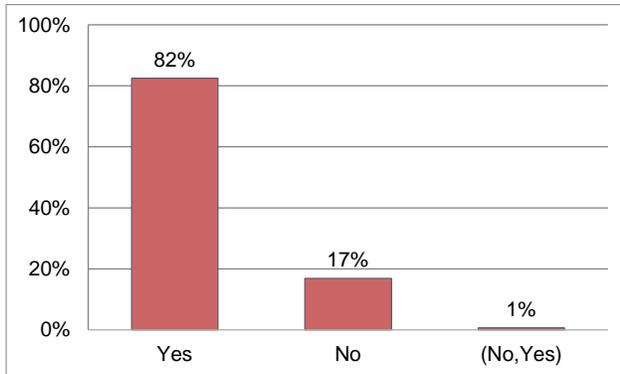
Did you have any questions after reviewing your comprehensive Education Plan?



	Respondents	Percent
No	3	16%
Yes	14	74%
No response	2	11%
Total	19	100%

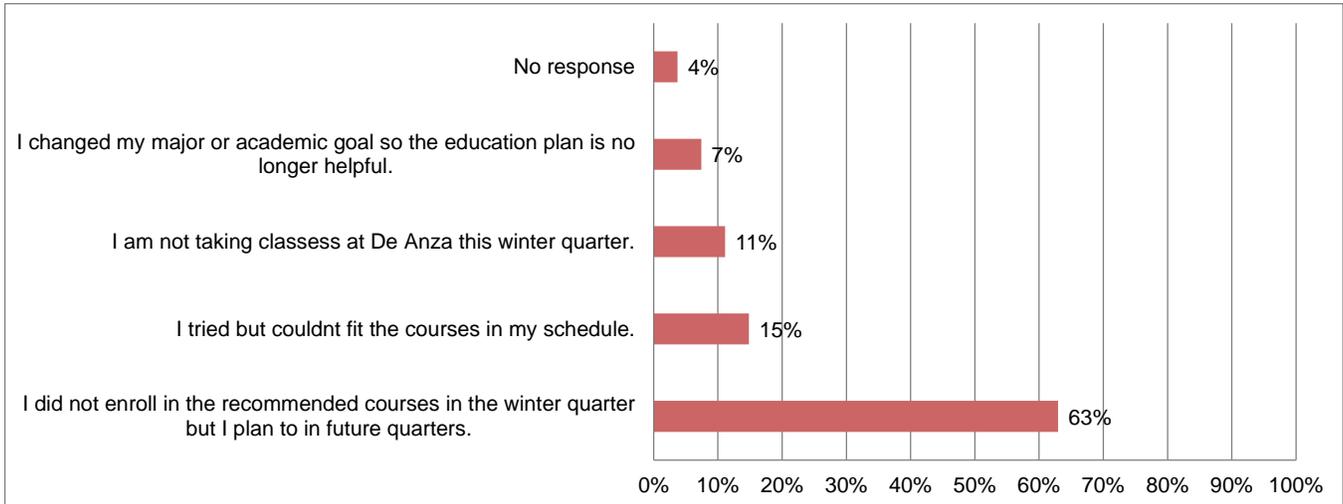
5. For respondents who answered “Yes” to question 3 (n=154):

Did you enroll in any of the courses that were recommended in your comprehensive Education Plan in the winter quarter?



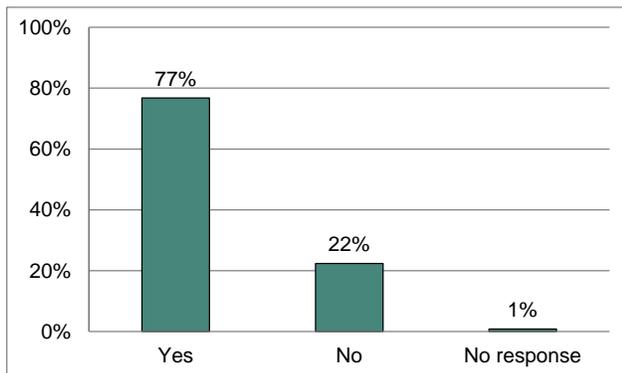
	Respondents	Percent
(No, Yes)	1	1%
No	26	17%
Yes	127	82%
Total	154	100%

**6. For respondents who answered “No” to question 5 (n=27):
Why did you not enroll in any of the courses recommended in your comprehensive Education Plan?**



	Respondents	Percent
I tried but couldnt fit the courses in my schedule.	4	15%
I changed my major or academic goal so the education plan is no longer helpful.	2	7%
I am not taking classess at De Anza this winter quarter.	3	11%
I did not enroll in the recommended courses in the winter quarter but I plan to in future quarters.	17	63%
No response	1	4%
Total	27	100%

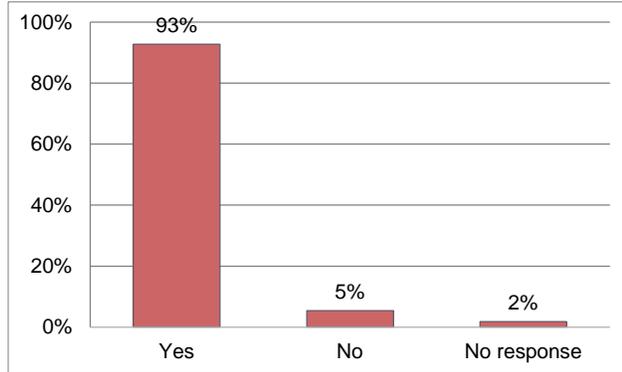
**7. All respondents (n=237):
Do you know how and where to access a counselor at De Anza?**



	Respondents	Percent
No	53	22%
Yes	182	77%
No response	2	1%
Toatl	237	100%

8. For respondents who answered “No” to question 7 (n=55):

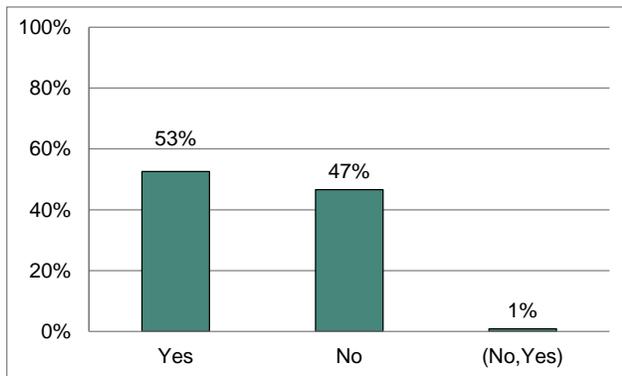
Would you be more likely to see a counselor if they reached out to you first?



	Respondents	Percent
No	3	5%
Yes	51	93%
No response	1	2%
Total	55	100%

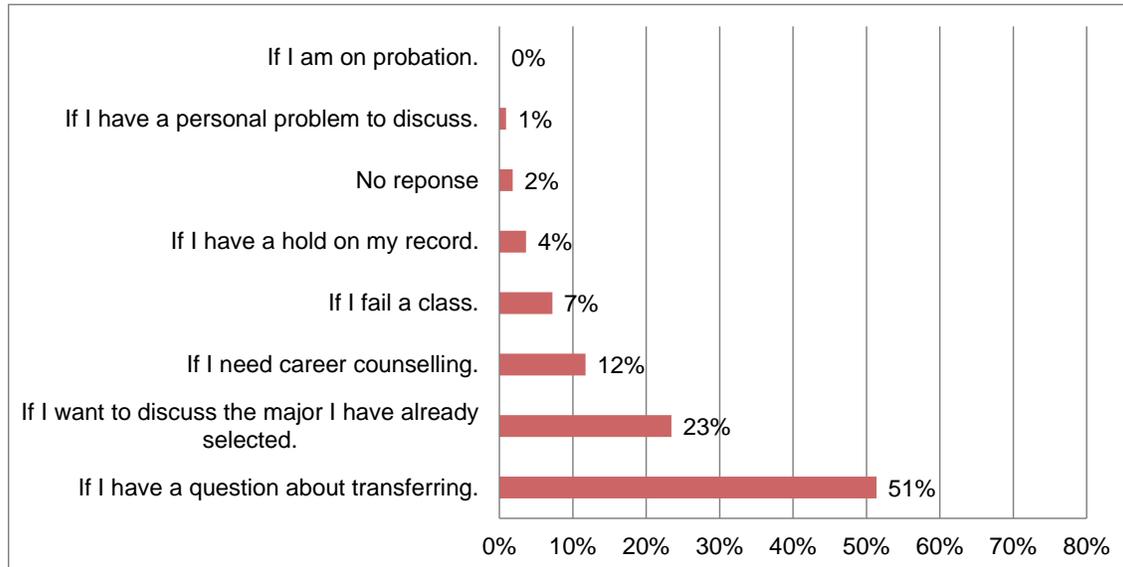
9. For respondents who answered “Yes” to question 7 and question 8 (n=234):

Have you made an appointment to see a counselor?



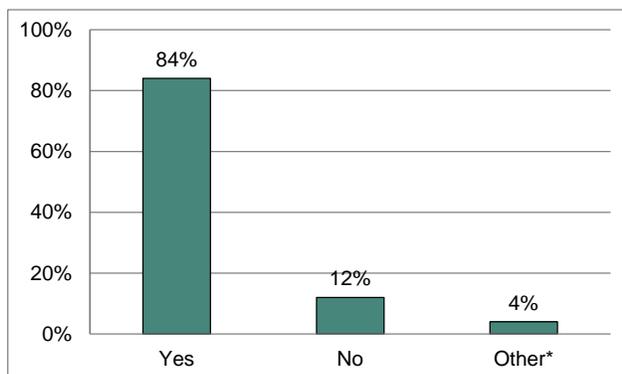
	Respondents	Percent
(No, Yes)	2	1%
No	109	47%
Yes	123	53%
Total	234	100%

**10. For respondents who answered “No” to question 9 (n=111):
Under what circumstances would you visit a counselor?**



	Respondents	Percent
If I fail a class.	8	7%
If I have a hold on my record.	4	4%
If I have a question about transferring.	57	51%
If I want to discuss the major I have already selected.	26	23%
If I need career counselling.	13	12%
If I am on probation.	0	0%
If I have a personal problem to discuss.	1	1%
No reponse	2	2%
Total	111	100%

**11. For respondents who answered “Yes” to question 9 (n=125):
Was your visit with the counselor helpful?**

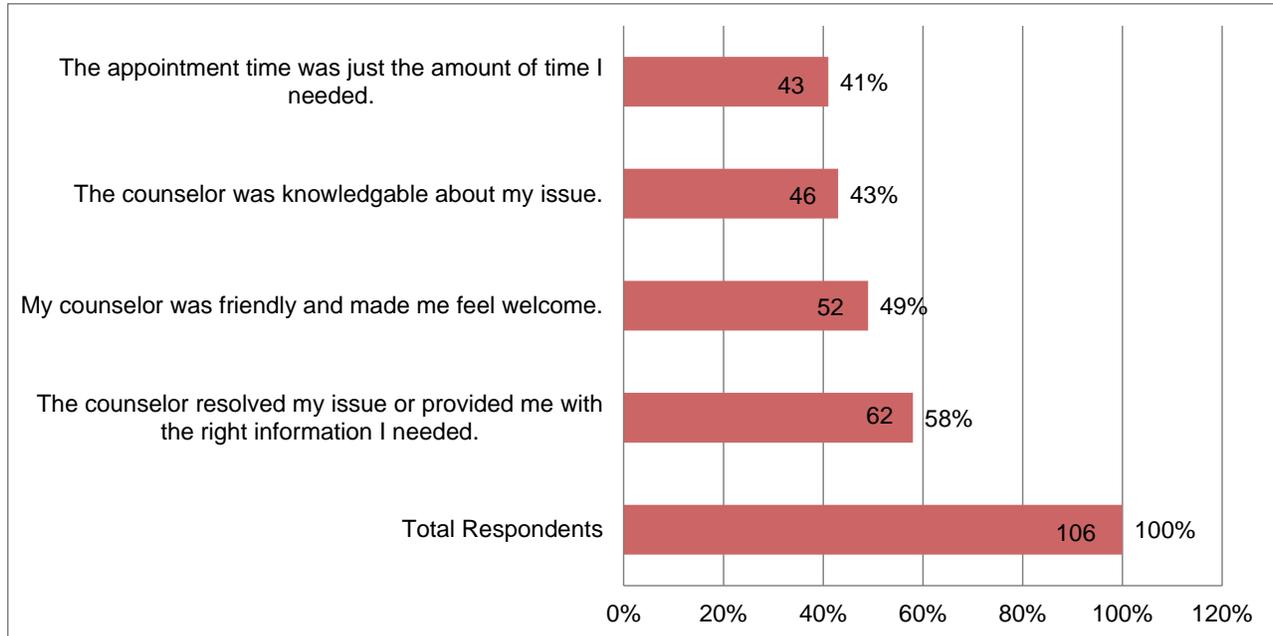


	Respondents	Percent
No	15	12%
Yes	105	84%
Other*	5	4%
Total	125	100%

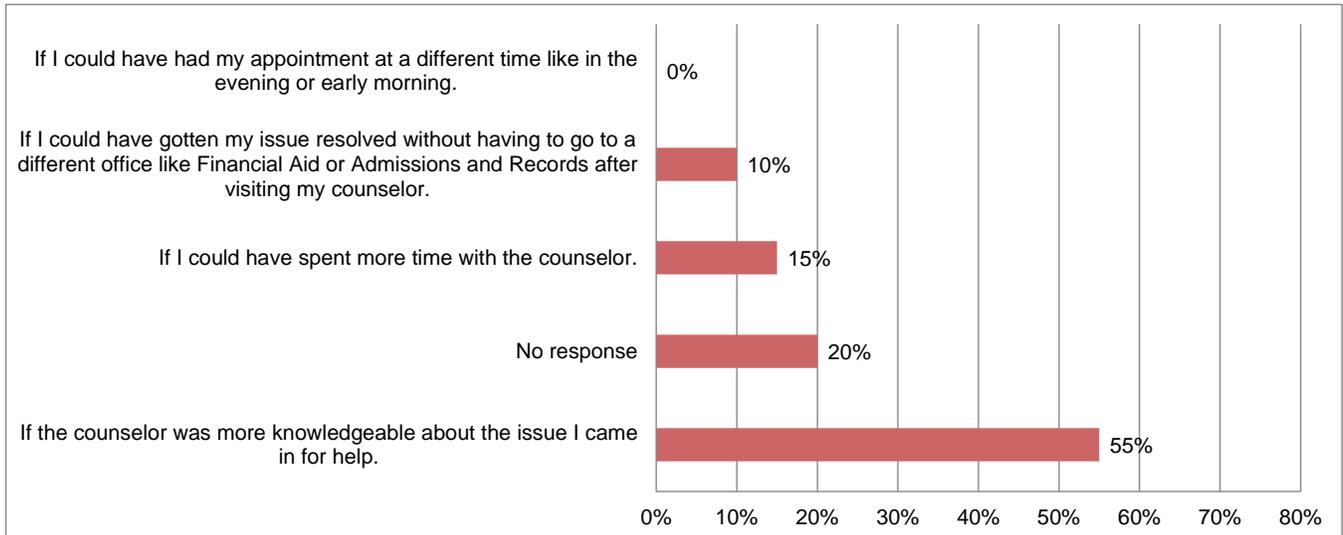
*Other includes (No, Yes) responses and No response.

12. For respondents who answered “Yes” to question 11 (n=106):

What was helpful about your visit with a counselor? Select one or more possible answers.



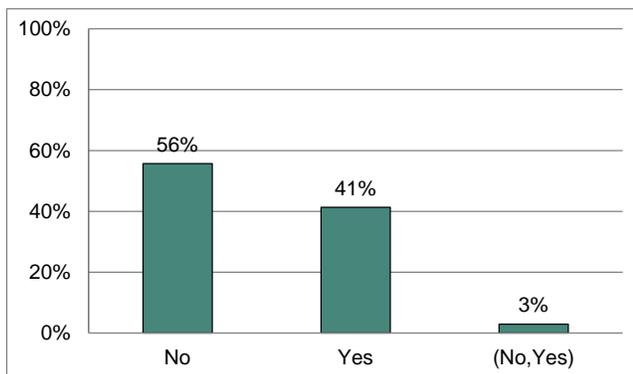
**13. For respondents who answered “No” to question 11 (n=20):
How could your counselor visit been more helpful?**



	Respondents	Percent
If I could have spent more time with the counselor.	3	15%
If the counselor was more knowledgeable about the issue I came in for help.	11	55%
If I could have gotten my issue resolved without having to go to a different office like Financial Aid or Admissions and Records after visiting my counselor.	2	10%
If I could have had my appointment at a different time like in the evening or early morning.	0	0%
No response	4	20%
Total	20	100%

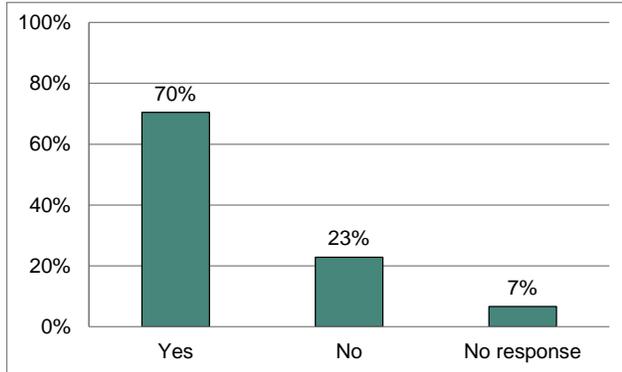
14. For all respondents (n=237):

In the fall quarter, did you receive an email or a phone call from a De Anza counselor about completing your comprehensive Education Plan?



	Respondents	Percent
(No, Yes)	7	3%
No	132	56%
Yes	98	41%
Total	237	100%

**15. For respondents who answered “Yes” to question 14 (n=105):
Was it helpful to receive the email and/or phone call?**



	Respondents	Percent
No	24	23%
Yes	74	70%
No response	7	7%
Total	105	100%